

Established: February 18, 2003
Revised: July 01, 2017

Quality Policy

It is NMB Technologies Quality Policy to provide product and service quality as our first priority and employees shall focus continuously on Customer Satisfaction.

NMBTC is dedicated in providing the highest quality products in the industry, and guarantee the products meet all specified characteristics for the intended end uses, including all applicable statutory and regulatory requirements.


Employees shall meet or exceed their internal and external customer's requirements – **every time**. In addition, employees shall be trained in the company's quality policy, and quality objectives for improvements that are established by management. Employee skills will be continuously improved through open communication, training and education assistance programs.

Management shall ensure availability of necessary resources and provides the support required to assure compliance to the quality policy and achievement of the quality objectives.

The effectiveness of the Quality Management System, of this policy, and achievement of planned quality objectives will be assessed by periodic management review with the intent to continually improve the Quality Management System.

To support the above statements, a Quality Management System has been implemented which satisfies the requirements of **ISO 9001** and any applicable requirements of **IATF 16949** automotive standard. Support of this management system is mandatory for all personnel.


Glenn Chingcuangco, Q.A. Manager


Richard Laplace, President

Note: All MinebeaMitsumi factories are certified to the International Standards ISO 9001:2015, ISO 14001:2015, and some are certified to the Automotive IATF 16949:2016. A copy of the applicable certificate can be requested from your sales contact.